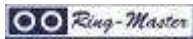




"Connecting Australia since 1975"



- AlphaCom XE
- Pulse
- Pro700
- BiWay



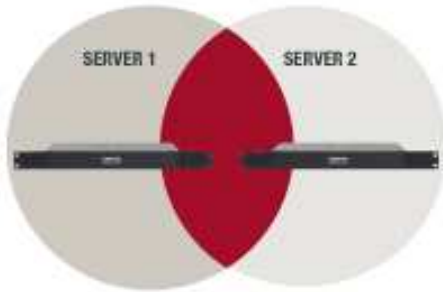
Service, Repair, Integration



Service, Repair, Integration



Marine Services



1:1 Redundancy

Automatic failover to second AlphaCom STENTOFON have always provided the highest level of reliability with the AlphaCom platform. Solid design, proven components and a software platform known for its stability. Redundant power supplies have always been a part of the AlphaCom 138/E26/XE26 system, and with the High Availability package, XE26 systems could enjoy 99.999% availability. Now, with the AlphaCom XE1 Audio Server, STENTOFON leads the field in offering true 1:1 Redundancy.

Protect your AlphaCom system with a redundant audio server solution. The concept provides a 1:1 redundancy of AlphaCom XE audio servers allowing you to install the servers in separate racks or server rooms. The STENTOFON redundant solution provides options for:

- System Level Failure
- Environment Level Failure such as a fire incident or a power outage
- Planned Outage

In the 1:1 setup the servers share the same configuration, one as the operational server and one in standby mode. A total change over time depends on the system size, but normally it will take less than a minute for a full system with 552 IP-stations.

Features

- High availability and fault tolerant solution maximizing uptime during System level failures
- Environment-level failures (power outage, fire, earthquake, etc.) Planned outage for system(s) maintenance and upgrades
- Automates disaster recovery
- Easy to setup and install
- Made for Critical Communication over IP (CCoIP®)

STENTOFON December 11 Newsletter

Christmas is here again

STENTOFON shutdown period information

Well, it's that time of the year again, and as businesses start winding down for the year, it is important to explain STENTOFON's shutdown period. STENTOFON Australia will be closed from December 21st 2011 through to January 9th 2012, and during this time only clients with Maintenance Agreements will be able to make contact with our service team via the normal channels. Emails may be sporadically read, but please do not expect any replies. Please also note that due to Christmas falling during the Norwegian winter, deliveries from the factory can be affected due to severe weather and all orders for equipment for the new year must be in by the close of business 15th of December 2011.

From all the team at STENTOFON Australia, we wish you all a Merry Christmas, a Happy New Year and look forward to working with you all in 2012.

STENTOFON Pulse

Software update for enhanced features

STENTOFON Pulse has been available since July, and has already been a hit with installers due to its simple installation, exceptional voice quality and cost effectiveness as the system does not require the AlphaCom XE server for less than 16 IP Intercom Stations. With the release of the latest software version that covers all IP Station equipment, there have been some major enhancements to the Pulse platform, as well as updates to AlphaCom and SIP modes of operations.

Major Enhancement 1: Group Calls. Group calls were not available in the initial release of the Pulse platform, but this has now been added. 4 groups are available with one at each level of priority, enabling Alarm Priority messages to take precedence over operational calls.

Major Enhancement 2: Dual Display support. The Dual Display station now supports Pulse mode, allowing for the DAK Display to be programmed and used for fast access to stations and features.

Major Enhancement 3: Parallel Ringing. Multiple Master Stations can receive calls from Substations and the first to answer receives the call.

Major Enhancement 4: Priority Override. Stations with priority can interrupt calls of lower priority to ensure that the most important messages are heard.

Major Enhancement 5: Camp on Busy. A staple of any Intercom System is to allow stations to wait for the called station to become free, and then put the call through.

Along with these major enhancements, there have been some minor tweaks made to the display to make things more user friendly, such as Help Messages for Answering and Transferring calls, easier access to the menu for Call Forwarding and Auto Answer options and the Call History function is improved.

All of these items and more make the STENTOFON Pulse platform the automatic choice for installers who require a high quality IP Intercom System with the features of a fully fledged, All to All Intercom System, in a cost effective package for up to 16 Intercoms.



COMMUNICATION RIGHT OUT OF THE BOX

STENTOFON is now on Facebook

Look for us, Like us, Keep up to date with us

STENTOFON Australia is now on Facebook. Come visit our page, like us, and then you can keep up to date with our activities, view new product launches, see the interesting photos and ask us questions relating to the STENTOFON range of products. Simply search for STENTOFON Communications Australia.

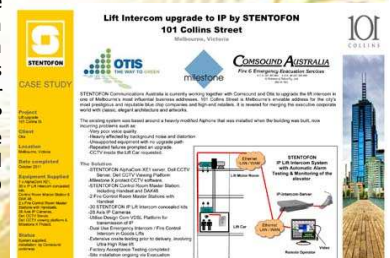
You can also keep up to date with STENTOFON Norway, by checking out their Facebook page.



STENTOFON Case Studies

New menu added to our website

Case Studies are a useful way of learning about the possibilities of the STENTOFON systems, by seeing them in action against a wide range of challenges. We have added a new menu to our website that allows us to list our various Case Studies in detail. We mentioned in our last newsletter about the University of South Australia, and the SIP Intercom deployment of Clean Room stations. This Case Study and more are now available for download and distribution. As we move through the next year, we hope to add more and more Case Studies to the list.



STENTOFON Communications Australia Pty. Ltd. ABN: 74 003 252 140 - A.C.N. 003 252 140
Unit 2, 670 Mountain Highway, P.O. Box 1095, Bayswater BC, VIC 3153